

Morocco Essential Contacts

Visitors & Residents — Selected Edition

MOROCCOPASSPORT.COM · OCTOBER 2026



Selected contacts only. This edition covers hospital emergency departments and main switchboard contacts at a selection of destinations, including both private facilities and public hospitals where contacts have been verified against official sources. Numbers were checked against published hospital and institutional contact pages in October 2026. They have not been telephone-tested and may change.

NATIONAL EMERGENCY NUMBERS

15 Fire /
Pompiers

0801 000 180 Poison
(CAPM)

19 Police

5050 Motorway
ADM 24h

177 Gendarmerie

141 Allo SAMU
(medical)

15 / 19 / 177: listed by France Diplomatie as national emergency numbers (diplomatie.gouv.fr, updated 15 September 2026); operator-specific access (fixed vs mobile, other operators, foreign SIMs) has not been separately verified from a primary source. CAPM 0801 000 180: published poison-control number; foreign-SIM access has not been verified. ADM 5050: ADM call centre for motorway information and accident/breakdown assistance (24h/7j); roadside recovery is a separate paid service; foreign-SIM access unconfirmed. 141 (Allo SAMU): listed on Morocco's official Sehaty health portal (mail.sehati.gov.ma/numeros_utilites). Regional availability and telephone-network access have not been independently confirmed. Do not prefix short codes with +212.

INFORMATION TO GIVE THE OPERATOR

- Your location — city, area or nearest landmark
- Motorway name, direction and kilometre marker if known (for ADM 5050)
- Nature of the incident — medical emergency, accident, breakdown or fire
- Number of people injured if applicable

TRAVEL ASSISTANCE

2255 ONCF — Rail Information & Customer Assistance

2255 (ONCF): rail information and customer assistance. Published on oncf.ma. Charged as a local call; access from foreign SIMs not verified. Not an emergency number — for emergencies dial 15, 19 or 177. Source: oncf.ma (Office National des Chemins de Fer, accessed October 2026).

CITY INDEX — HOSPITAL EMERGENCY DEPARTMENTS

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HOSPITAL EMERGENCY DEPARTMENTS*by destination***Casablanca****Hôpital Cheikh Khalifa (HCK)****PRIVATE**

Av. Mohamed Taïb Naciri, Hay Hassani, Casablanca

+212 529 00 44 88**DIRECT EMERGENCY LINE**

hck.ma/contact · Oct 2026 · Labelled "Urgences" on contact page

Fès**Hôpital International de Fès****PRIVATE · AKDITAL**

Lotissement Soluna II, Route d'Immuouzer (près Faculté des Lettres–Saïs), Fès

+212 535 72 48 48**SWITCHBOARD**

hopital-international-fes.ma · Oct 2026 · Published main contact; 24h/24 operating hours stated — no separate urgences label on contact page

Marrakech**Hôpital Universitaire Privé de Marrakech (HUPM)****PRIVATE**

Lotissement Ryads Al Atlas (Embarka III), Route du barrage, Marrakech

+212 524 35 98 12**DIRECT EMERGENCY / SMUR 24H**

hupm.ma/contact · Oct 2026 · Labelled "SMUR 24h/7j joignable au +212 524 35 98 12"

Marrakech (also)*Amerchich · Public***CHU Mohammed VI****PUBLIC · CHU**

Av. Ibn Sina Amerchich, Marrakech

05 24 300 700**SWITCHBOARD**

chumarrakech.ma · Oct 2026 · Switchboard; alternate lines: 300 701 / 300 629. Not labelled as a dedicated emergency line.

Agadir

Hôpital International Agadir (HIA)

PRIVATE · AKDITAL

Zone Grande Stade, Route N 1, Ida Outanane, Agadir

📞 +212 528 20 71 71

📞 +212 528 20 72 72

SWITCHBOARD

hiagadir.ma/contact · Oct 2026 · General contact page; no dedicated emergency label confirmed

Tanger

Hôpital Privé · Akdital

Hôpital Privé de Tanger

PRIVATE · AKDITAL

Av. Moulay Rachid, Tanger 90050

📞 +212 539 31 98 98

SWITCHBOARD

hptanger.ma/contact · Oct 2026 · Fixed landline; dedicated emergency line not separately confirmed

Tanger (also)

Clinique Internationale · CIM Santé

Clinique Internationale de Tanger (CIT)

PRIVATE · CIM SANTÉ

Place Maghreb Arabe, City Center, Tanger

📞 +212 6 62 51 17 85

URGENCES — mobile, officially published 24h/24

📞 DIRECT EMERGENCY LINE

📞 +212 5 39 30 90 90

FIXE — fixed line 24h/24

SWITCHBOARD / FIXE

cliniqueinternationaletanger.com/contact + cimsante.com/cliniques/tanger · Oct 2026 · Emergency mobile labelled "URGENCES 24h/24 et 7j/7" on facility site. Group site labels fixed line "URGENCE 24/7" — discrepancy noted.

Tanger (also)

Ville de Tanger · Public

Hôpital Mohamed V

PUBLIC

1, avenue Moulay Rachid, Tanger

📞 05 39 93 44 22

SWITCHBOARD

France Diplomatie (updated 15 September 2026) · Source labels this "Service provincial des urgences." Contact classified here as switchboard — not independently confirmed as a direct emergency line.

Chefchaouen

Rif Mountains

Chefchaouen: a local hospital emergency contact has not yet been verified for this edition.

Tétouan

Northern corridor

Hôpital Privé de Tétouan

PRIVATE · AKDITAL

Av. 9 Avril, Tétouan 93000

📞 +212 539 70 85 85

➕ DIRECT EMERGENCY LINE

hopital-prive-tetouan.ma · Oct 2026 · Labelled "Urgences 24h/24"

Nador

Eastern Rif / Melilla corridor

Hôpital Privé Nador

PRIVATE · AKDITAL

Hay Al Matar, Nador

📞 +212 536 32 89 89

➕ DIRECT EMERGENCY LINE

hopital-prive-nador.ma · Oct 2026 · Labelled "Urgences + Réanimation 24h/24"

Rabat

Hay Bourgogne

Hôpital Privé Ibn Yassine

PRIVATE · AKDITAL

49, Av. Oqba Ibn Nafii (ex Rue de Dijon), Place Bourgogne, Rabat

Rabat: hospital contact verification pending for this edition.

Salé

Rabat area

Hôpital Privé de Salé

PRIVATE · AKDITAL

Intersection Av. Ben Guerrier / Av. Mediouna, Salé 11040

📞 +212 537 88 88 88

SWITCHBOARD

hopital-prive-sale.ma/contact · Oct 2026 · General contact page; no dedicated emergency label confirmed

Essaouira

Mogador

Clinique Internationale de Mogador

PRIVATE · AKDITAL

Avenue Mohamed V, Essaouira

📞 +212 524 47 80 80

➕ DIRECT EMERGENCY LINE

clinique-internationale-mogador.ma · Oct 2026 · Labelled "Urgences"

Errachidia

Merzouga / Sahara / Todra gateway

Clinique Internationale d'Errachidia

PRIVATE · AKDITAL

Av. Moulay Ali Cherif, Intersection Routes 10 et 13, Errachidia

☎ **+212 535 79 95 95**

📞 DIRECT EMERGENCY LINE

clinique-internationale-errachidia.ma · Oct 2026 · Labelled "Urgences"

Dakhla

Southern Atlantic

Clinique Internationale de Dakhla

PRIVATE · AKDITAL

Route Nationale N°1, Dakhla 73000

☎ **+212 528 93 90 90**

SWITCHBOARD

clinique-internationale-dakhla.ma · Oct 2026 · Main contact; 24h/24 service and urgences stated on facility homepage. No separate urgences number published.



REPORTING & REGULATORY SERVICES

These services handle non-emergency reports and complaints. They are **not ambulance or emergency dispatch lines**.

INPPLC — Corruption Reporting **3003**

Instance Nationale de la Probité, de la Prévention et de la Lutte contre la Corruption

Reporting corruption involving public officials or institutions. Dedicated call centre, confidential.

 **3003** Dedicated reporting line — launched April 2026

tabligh-fassad.inpplc.ma · inpplc.ma · Hay Riad, Rabat · Oct 2026

ONSSA — Food Safety **080 100 36 37**

Office National de Sécurité Sanitaire des Produits Alimentaires

Reporting unsafe food, contamination, restaurant hygiene failures.

 **080 100 36 37**

onssa.gov.ma · Also: +212 537 67 65 00 · Av. Hadj Ahmed Cherkaoui, Agdal, Rabat · Oct 2026

Chikaya Santé — Healthcare Complaints **0801 00 53 53**

Ministère de la Santé — Portail d'écoute et de gestion des réclamations

Complaints about healthcare services, facilities and practitioners.

 **0801 00 53 53** Monday–Friday, 08:00–17:00

chikayasante.ma · Oct 2026

ONDE — Child Protection **2511**

Observatoire National des Droits de l'Enfant

Reporting neglect, violence or abuse against children. Open to victims and witnesses.

 **2511** Centre d'écoute

onde.ma · Oct 2026

MY EMERGENCY CONTACTS — PRINT AND COMPLETE BEFORE TRAVEL

Emergency contact name:

Their phone:

Blood group:

Allergies / medication:

Travel insurance co.:

Policy / 24h helpline:

Embassy / Consulate:

Embassy phone:

Sources and classification. Numbers checked October 2026 against published hospital and institutional contact pages. "Direct emergency line" — the facility's contact page carries an explicit Urgences or SMUR label on that number. "Switchboard" — a published general contact number; emergency routing not separately confirmed. CIT Tanger URGENCES (+212 6 62 51 17 85) and FIXE (+212 5 39 30 90 90) labels differ between facility and group sites — both recorded; verify operational dispatch before use. ADM 5050 is the ADM call centre for motorway information, breakdown and accident assistance (24h/7j); roadside recovery (dépannage) is a separate paid service. Source: adm.co.ma/fr/notre-centre-dappel-5050 (Société Nationale des Autoroutes du Maroc, accessed October 2026). 141 (Allo SAMU): listed on Morocco's official Sehaty health portal (mail.sehati.gov.ma/numeros_utiles, accessed October 2026). Regional availability and telephone-network access have not been independently confirmed. ONCF 2255: rail information and customer assistance line, published on oncf.ma; charged as a local call; foreign-SIM access not verified. Numbers have not been telephone-tested and may change. Not medical advice. Do not rank hospitals or assume availability, treatment, or insurance acceptance.

Sources: adm.co.ma/fr/notre-centre-dappel-5050 · hck.ma · hopital-international-fes.ma · hupm.ma · hiagadir.ma · hptanger.ma · cliniqueinternationaletanger.com · cimsante.com · hopital-prive-tetouan.ma · hopital-prive-nador.ma ·

hopitalibnyassinerat.ma · hopital-prive-sale.ma · clinique-internationale-mogador.ma · clinique-internationale-errachidia.ma · clinique-internationale-dakhla.ma · inpplc.ma · onssa.gov.ma · chikayasante.ma · onde.ma · mail.sehati.gov.ma/numeros_utiles · oncf.ma